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To access the online 'members-only' section of the ISA website, you will need a username and password. For security reasons your password is not included on this form. Need a new password? E-mail membership@isa-arbor.com. Your username of record is:

If you would like to access this secure website and the "Username" field on this letter is blank, please contact ISA to register.

January 25, 2011

Steve Maloy
Apples to Oaks Tree Care
15 Newbridge Road
GLEN PARVA
LEICESTER
LE2 9TG
UNITED KINGDOM

Dear Steve,

Welcome back! We're glad you've decided to spend another year with the International Society of Arboriculture. You will continue to have access to all of the member benefits you've come to expect from us, plus even more exciting things as we expand our services to you.

One of the new things coming this year is the Ask-a-BCMA Knowledge Center. ISA members will be able to send their toughest tree care questions to ISA Board-Certified Master Arborists and receive a timely expert response. Look for this, our new Online Learning Center, and more coming your way soon!

If you haven't already tapped into the networking opportunities offered by your local ISA chapter, we encourage you to look into joining today. Depending on your area of practice, you might also find that one of our professional affiliates is the perfect complement to your ISA membership. As always, if you have any questions, the ISA staff is waiting to assist you. From North America, call 1-888-472-8733. From anywhere in the world, you can reach us at 1-217-355-9411 or membership@isa-arbor.com.

Your current membership card is below. Keep it handy when placing orders online or over the phone to be sure to get your member discount on ISA products, services, and event registrations.

Sincerely,

Ian Scott
ISA Membership Committee Chair

See reverse side for laminating instructions



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